

Privacy Policy

Last updated: September 12, 2025

At Loving My Hair, your privacy matters to us. This policy explains how we collect, use, and protect your personal information when you visit our website or purchase our products.

1. Information We Collect

We may collect the following information when you interact with us:

- Name, email address, phone number, and shipping/billing address
- Payment details (processed securely by our payment providers)
- Any preferences or custom specifications you provide for your order

2. How We Use Your Information

We use your information to:

- Process and fulfill your orders
- Communicate with you about your order or inquiries
- Improve our products, services, and website experience
- Send marketing or promotional emails (only if you've opted in)

3. Sharing Your Information

We respect your privacy. We do not sell, rent, or trade your personal information. We may share it only with:

- Payment processors to securely complete transactions
- Shipping carriers to deliver your order
- Service providers who help us operate our website (all bound by confidentiality agreements)

4. Cookies

Our website may use cookies or similar technologies to improve your browsing experience. You can disable cookies in your browser settings, but some site features may not function properly.

5. Data Security

We take reasonable precautions to protect your personal information. However, no online transmission or storage system is 100% secure, so we cannot guarantee absolute security.

6. Your Rights

You may:

- Request a copy of the personal data we hold about you

- Ask us to correct or update your information
- Opt out of marketing emails at any time

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those sites.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised "Last Updated" date.

9. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please email us at Marcina@thenaturalexperience.org.